Administration for Community Living

Office of Healthcare Information and Counseling (OHIC)

National Conference

August 3–6, 2026 • Washington, DC

Bi-Regional Breakouts

Regions III and IV

Facilitators:

Rebecca Gouty, West Virginia Bureau of Senior Services and

Monique Thomas, AdviseWell, Inc.; Georgia, Louisiana, Mississippi, and Vermont

Wednesday, August 5, 2026, 3:00 – 4:00 pm ET

SHIP State Health Insurance Assistance Program

Navigating Medicare

SMP Senior Medicare Patrol

Preventing Medicare Fraud

Discussion Questions

1. What is one success your SHIP, SMP or MIPPA program is especially proud of this year?
2. What has been your program's biggest challenge over the past year?
3. Which partnerships have been most valuable?
4. What is one successful strategy other organizations could consider?
5. Are there any trends you are seeing from Medicare beneficiaries across the region?